

To keep patients, visitors, and staff safe and healthy, NVRH is taking additional measures to prevent the spread of infection within the hospital, medical offices, and the community. *No visitors for patients with a positive COVID test, or with a pending COVID test and with COVID symptoms and risks.*

Visitors/Partners in Care/Support Person limited to:

Inpatient:

- 1 consistent support person for patients requiring special assistance*
- 1 consistent support person of patients in the Birthing Center
- 2 parents or 1 parent and 1 support person for pediatric patients
- 2 consistent support people for patients receiving end-of-life care

Emergency Department:

- 1 consistent support person for patients requiring special assistance*
- 2 parents or 1 parent and 1 support person for pediatric patients in the ED Enhanced communication such as teleconferencing and regular updates from the care team. For patients receiving end-of-life care, visits will be managed by the care team.

Diagnostic Imaging:

• 1 support person for people requiring special assistance*/pediatric patients

Outpatient Surgery:

- 1 consistent support person for patients requiring special assistance*
- 1 person escorting patients before and after procedure
- 2 parents or 1 parent and one support person allowed to accompany pediatric patients

Infusion Room:

• 1 consistent support person for patients requiring special assistance*/pediatric patients

Outpatient Medical Offices, Outpatient Laboratory Draws, Cardio/Pulmonary Rehab, Respiratory Services - No visitors/family members with these exceptions:

- 1 support person for people requiring special assistance*
- 2 parents or 1 parent and 1 support person for pediatric patients

Restricted Entrances: All NVRH buildings and clinics will be restricted and everyone who enters will be screened (for fever and symptoms and travel history) prior to entering any building.

- Patients and their partners in care will be required to wear a mask at all times.
 - Partners in care who refuse to wear a mask will be asked to leave.
- Visitors/support people under quarantine through state mandates will not be permitted to enter.
- Patients under quarantine and/or exhibiting symptoms *may* be asked to reschedule appointments.

The NVRH Cafeteria, Cherry Wheel Gift Shop, and Medical Library are not open to the public.